Global Support Student

Location: Madrid, M, ES

Company: SAP Espaňa S.A.

Work Area: Administration

Expected Travel: 0 - 10%

Career Status: Student

Employment Type: Limited Full Time

COMPANY DESCRIPTION

As market leader in enterprise application software, SAP helps companies of all sizes and industries innovate through simplification. From the back office to the boardroom, warehouse to storefront, on premise to cloud, desktop to mobile device – SAP empowers people and organizations to work together more efficiently and use business insight more effectively to stay ahead of the competition. SAP applications and services enable customers to operate profitably, adapt continuously, and grow sustainably.

With Run Simple as our operating principle, SAP's nearly 86,000 employees focus on a singular purpose that inspires us every day: To help the world run better and improve people's lives.

EXPECTATIONS AND TASKS

Would you like to join our Global Support Center located in Madrid?. You will receive continuous training about SAP specific products and, in addition, you will have the opportunity to learn the technology of the number one worldwide company in enterprise software. You will also learn the processes and systems of a big multinational and get familiar with operations of a Global Support Center working for the whole EMEA region.

During this period you will be responsible for helping SAP Product Support team in the best way possible to manage the correct processing times for customer incidents, acting as a safety-net to ensure successful processing adherence for the customer's incident queue.

And you will also have the opportunity to put all you have learned into practice providing functional and technical support to SAP customers in the same way that Support Engineers do.

EDUCATION AND QUALIFICATIONS / SKILLS AND COMPETENCIES

Students in the last years of Technical or Scientific degrees (or Master' students) such as Computer Engineering or Telecommunication Engineer.

Speaking and writing fluent English and Spanish. German is desirable.

Basic understanding of programming languages.

Analytic thinking, problem solving and communication skills.

WORK EXPERIENCE

Working experience is not required

CONTACTO PARA MANDAR CV

jakub.vaco@sap.com

SAP'S DIVERSITY COMMITMENT

To harness the power of innovation, SAP invests in the development of its diverse employees. We aspire to leverage the qualities and appreciate the unique competencies that each person brings to the company.